

## **DAC Systems (Pty) Ltd Security and Privacy Statement**

DAC Systems (Pty) Ltd (Registration number: 2000/004283/07) is committed to respecting the privacy of your personal data and to developing technology that provides you with a safe online experience.

To demonstrate our commitment, DAC Systems (Pty) Ltd have created this Security and Privacy Statement to communicate its intent to provide effective processes for the appropriate handling of such private information and to comply with applicable legislation that governs the authentication, protection, and disclosure of personal information. By using our software, you consent to the use of your personal identifiable information within the scope of the data practices described in this statement.

### **Types of Information collected by DAC Systems (Pty) Ltd**

For the purpose of business communications, administration and transacting we may collect and use your personal identifiable information, for example: your name, address, telephone number, e-mail and/or account details. This will enable us to:

- Respond to queries or requests submitted by you;
- Process orders or applications;
- Resolve problems with goods and services previously supplied; and/or
- Create products or services that may meet your future requirements.

DAC Systems (Pty) Ltd will collect, store, process, transmit or otherwise handle personal identifiable information only with the knowledge and consent of you, our customer as provided by you in this document and the applicable ***End User Agreement***.

DAC Systems (Pty) Ltd also uses your personally identifiable information to inform you of other products or services available from DAC Systems (Pty) Ltd. DAC Systems (Pty) Ltd may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

## **The Use of Cookies**

We may store some information (commonly known as a “cookies”) on your computer when you visit our web site. This enables DAC Systems (Pty) Ltd to recognise you during subsequent visits. The type of information gathered is non-personal, such as: the IP address of your computer, the date and time of your visit, which pages you browsed and whether the pages have been delivered successfully. Apart from merely establishing basic connectivity and communications, DAC Systems (Pty) Ltd may also use this data in aggregate form to develop customised services – tailored to your individual interests and needs. Should you choose to do so, it is possible (depending on the browser you are using), to be prompted before accepting any cookies, or to prevent your browser from accepting any cookies at all. This may however cause certain features of the web site not to be accessible.

## **The Security of Personal Identifiable Data**

DAC Systems (Pty) Ltd have implemented technology, policies and processes aimed at protecting the confidentiality, integrity and availability of your personal information. We will update and refine these measures on an on-going basis. Please note that DAC Systems (Pty) Ltd cannot be responsible for the privacy policies and practices of other web sites you may access using links from the DAC Systems (Pty) Ltd web site. We recommend that you check the policy of each site you visit and that you contact that specific organisation if you have any concerns or questions. Please be aware that internet communications are inherently insecure unless they have been encrypted. Your communications may be routed through any number of countries before reaching our web site. DAC Systems (Pty) Ltd therefore assumes no responsibility or liability of any nature whatsoever for the interception or loss of personal information beyond our control.

## **Disclosure of Personal Identifiable Information**

DAC Systems (Pty) does not distribute, sell, rent or lease any of your personal information to third parties; unless it’s required to deliver the products or services requested by you. In addition, DAC Systems (Pty) Ltd will not sell your personal information to third parties unless you give us your specific permission to do so. For example, we may disclose your data to a credit card company to obtain payment for a purchase you initiated. It may also be necessary to pass on your data to a supplier who will deliver the product on order. In addition, DAC Systems (Pty) Ltd may be obligated to disclose personal information to meet any legal or regulatory requirements of applicable laws. DAC Systems (Pty)

Ltd may share data with trusted partners to help us perform statistical analysis, send you an email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to DAC Systems (Pty) Ltd, and they are required to maintain the confidentiality of your information.

DAC Systems (Pty) Ltd may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party.

DAC Systems (Pty) Ltd does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

### **Amendments to This Security and Privacy Statement**

DAC Systems (Pty) Ltd reserves the right to amend or modify this Security and Privacy statement at any time in response to new privacy legislation.

Monitoring or recording of your calls, e-mails or SMS's may take place for business purposes to the extent permitted by law, such as for example quality control, detecting fraud and training for the purposes of marketing and improving the Services. However, in these situations, we will not disclose information that could be used to personally identify you.