



Extend business value and optimize system performance with Microsoft Dynamics AX 2009 and Windows Server 2008 Remote Desktop Services (formerly known as Terminal Services)

Empower remote workers with quick access to the business data they need to stay productive. Windows Server® 2008 Remote Desktop Services extends the power of Microsoft Dynamics® AX 2009 by making all data available on multiple devices, from virtually any location, using a shared server that accelerates deployment and helps protect your critical business information.

With Remote Desktop Services, you can simplify deployment of a single installation of Microsoft Dynamics AX to extend security-enhanced, Web-enabled access to Microsoft Dynamics AX data without the need for a costly virtual private network (VPN). Empower workers from any location to work and collaborate in the same way they would from their desktop—they can access Role Centers, view key performance indicators (KPIs), and create reports—all with the ability to print easily to a local or network printer.

Customer Scenarios

A combined Microsoft Dynamics AX and Remote Desktop Services solution can help you improve efficiencies across the extended enterprise, simplify systems management, and enhance protection for business data.

Boost productivity for remote users

Quickly access the Microsoft Dynamics AX data you need using a laptop, home computer, or airport kiosk through a secure Web page or a Microsoft SharePoint® portal. Remote Desktop Services instantly Web-enables the solution without the need for costly re-coding or ongoing IT support. The intuitive Windows®-based user interface, combined with system performance optimized for high or low bandwidths, enables you to use Microsoft Dynamics AX in the same way you would from your desktop.

Speed deployment and simplify system administration

Accelerate Microsoft Dynamics AX deployment and simplify ongoing systems management using Remote Desktop Services. Installation and updates are required only for a single, shared copy of Microsoft Dynamics AX that resides on the server, so there is no need for individual desktop installations. You can also deploy Microsoft Dynamics AX using a variety of configurations and clients. Because Remote Desktop Services minimizes the load on local computers, it speeds your organization's ability to adopt new operating systems and thin clients to help reduce costs.

Help protect critical business data without requiring a VPN

Whether you're working from home, a hotel, or a customer site, you can connect to Microsoft Dynamics AX data without requiring a VPN infrastructure. With Remote Desktop Services, Microsoft Dynamics AX data resides only in the datacenter and transmits encrypted data over the network, minimizing the risk of data theft if a mobile device is lost or stolen. Additionally, client computers are scanned for the latest anti-virus updates and patches to help ensure that unhealthy clients cannot access Microsoft Dynamics AX through Remote Desktop Services.

BENEFITS

With Microsoft Dynamics AX 2009 and Remote Desktop Services, you can:

- **Get up and running quickly.**
Take advantage of a familiar interface combined with system performance that is optimized for high or low bandwidths.
- **Connect from anywhere, any time.**
Give remote workers access to critical, real-time business data through a Web page on a laptop, home computer, or kiosk.
- **Simplify printing from any location.**
Work from any location with the ability to quickly access centralized data and print to any network or local printer.
- **Reduce total cost of ownership (TCO).**
Simplify deployment and administration with the ability to install, run, and manage a single, shared copy of Microsoft Dynamics AX for multiple users.
- **Improve data protection and security.**
Connect to data that resides only in a datacenter and is encrypted in transmission to minimize the risk of lost or stolen data.

FEATURES

Integrated remote access

- Access Microsoft Dynamics AX data from virtually any location using RemoteApp, which presents Microsoft Dynamics AX business data in the same interface as it appears on your local PC.
- Reduce training time with the intuitive user interface that includes the Windows task bar and Windows Vista® features, such as Windows Flip 3D that shows a comprehensive view of open windows.
- Reduce administrative overhead and simplify systems management when you have restricted IT support or limited network bandwidth, or when you are working with a variety of Windows operating systems and configurations in deployment.

Security-enhanced connectivity

- Enable mobile workers to improve collaboration and access critical business data in Microsoft Dynamics AX outside the firewall—without the need for a VPN—by using an encrypted connection with Remote Desktop Services Gateway.
- Improve control of remote user access with the ability to specify which user groups have connectivity, and to which Microsoft Dynamics AX resources they can connect.

Extended Web access

- Provide mobile workers with access to Microsoft Dynamics AX from a Web page or SharePoint portal by using Enterprise Portal in Microsoft Dynamics AX or Remote Desktop Web Access—without having to install the application on the local PC.
- Provide infrequent users across the enterprise convenient access to Microsoft Dynamics AX data via the Web.

Improved system performance

- Reduce network bandwidth requirements and minimize the impact on IT resources by managing Microsoft Dynamics AX from a single location and providing as-needed access at multiple sites.
- Minimize system downtime and enhance performance with the ability to evenly distribute the session load between servers in a load-balanced server farm using Remote Desktop Services Connection Broker.

Simplified printing

- Print quickly and reliably from any location to either a local or network printer with Remote Desktop Services Easy Print.
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Microsoft

 Windows Server® 2008

 Microsoft Dynamics AX

For more information about Microsoft Dynamics AX 2009, visit www.microsoft.com/dynamics/ax.

For more information about Windows Server 2008 Remote Desktop Services, visit www.microsoft.com/windowsserver2008/terminal-services/default.aspx.

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